

A PASTOR'S GUIDE TO COMMUNITY RESOURCES



CATHOLIC CHARITIES OF LOUISVILLE

Parish Social Ministry Department

2911 S. Fourth Street

Louisville, KY 40208

(502) 637-9786

Spring 2009

Acknowledgements

It is a truism to say that we live in very complex times. The pressures people face in coping with daily stress often force them to seek help outside of their traditional informal helping network-family, friends, neighborhood, or parish. Our community has responded well over the years in developing a formal helping network to address a myriad of problems that people face.

Pastoral staff is often called on to assist parishioners in locating the appropriate services or resources. Most of us do not know what resources are available until a particular problem confronts us. At the same time, many people experience confusion when they attempt to access service or resources. It is for these reasons that the staff at Catholic Charities has compiled this Pastor's Guide. It is our hope that you will find it helpful when you assist someone to obtain help. We encourage you to contact staff of our Parish Social Ministry Department if you have any questions or need any assistance in making referrals. No questions you have are unimportant, so please feel free to call us at (502) 637-9786.

We also would like to thank the University of Louisville's Kent School of Social Work for its help in updating our Pastor's Guide, developing publicity materials and building additions for Catholic Charities website. A social policy class developed these materials with supervision from Dr. Rod Barber. We would specially like to thank Chris Bratcher for his creative work developing additions to our website. Catholic Charities now can update Pastor's Guide and communicate this information in an efficient and timely manner to all parishioners.

The class was divided into five groups to update Pastor's Guide information and design publicity materials shown on the website. We also would like to recognize them for their important contributions.

Financial Support

Chris Bratcher
Michael Cosby
Katie Greenwell
Kate O'Brian
Hayley Stoebner

Health Care

Steve Ochs
Jane Owens
Jimmy Rittmann
Natalie Springfield

Employment/Education

Mary Rose Pinotti
Julie Osterwisch
Jennifer Reynolds
Daniell Stratton

Short Term Emergency Support

Sara Bearers
Abby Dawkins
Nancy Hibbs
Melissa Paris
Brittany Sears

Other Need Categories and Report Format

Kimberly Claypool
Kia Mucker
Kristal Payne
Meredith Seiffert
Renique Wallace

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Emergency Numbers

Child and Adult Abuse Hotline – 564-9433 or 1-800-752-6200

Crisis Center – 589-4313

Department for Human Services – 574-8000

Public Health and Wellness – 574-6520

Louisville Fire Department – 574-3701 or 574-3731

Louisville Police Department – 574-7167

Poison Control Center – 589-8222

Transit Authority of River City (TARC) – 585-1234

Red Cross – 589-4450

General Information and Referral Services

Metro United Way 211 Information and Referral Services

Ph: call 211

Service: Number to call for help in finding any type of health or human services

Louisville Metro Government (Metro Call)

Ph: call 311

Service: Number to call for help finding services or resources in [Louisville Metro Government](#)

Seven Counties Services, Inc. Crisis and Information Center

Ph: 589-4313

Hours: 24 hours a day, 7 days a week

Services: Provides telephone crisis intervention which includes counseling and information about referrals to various community resources, for any type of problem.

Things to know if you are making a referral:

- 1) Know and understand the person's needs. Keep in mind that the presented problem may not be *the* problem.**
- 2) Know what services are provided by an agency to the best of your ability. A volunteer could call the agency and confirm the information for you.**
- 3) Find out the eligibility guidelines: This might be the job of a volunteer or secretary.**
- 4) Make sure you have the person's approval.**
- 5) Advise the person of what information you will be providing and assure the person of confidentiality.**
- 6) Advise the agency of what services/support you or your parish will be providing.**
- 7) As a professional, you should expect feedback, so at the same time of referral, make arrangements for a follow-up call.**
- 8) Signed releases from the person may be required by the agency before they will give any follow-up information beyond confirming contact.**

If you are seeking help: Key points to remember include:

- Write down name and phone number for EVERYONE you talk to.**
- Keep a file with information and different telephone numbers regarding each issue.**
- When calling an agency that says they can't do exactly what you are looking for, ask them who you could call for such help.**
- Be honest when asking for help and/or resources. Do not be afraid to ask for ALL you need. (ex. if asking for money for rent and rent is \$400, ask for the full amount).**
- Keep calling. If you leave a message and haven't heard back in a day CALL AGAIN. It is important not to give up.**
- Ask questions! If there is anything you are unclear about (procedures, requirements, eligibility, etc.) make sure you ask someone.**
- If you are referred to an agency, ask what information you need to bring when you go to the agency.**

Aging

We recommend that a good personal contact is Jackie Gahlinger in Senior Services of Catholic Charities. You can reach her at 637-9786

Senior Social Services at Catholic Charities

2911 S. Fourth Street

Louisville, KY 40208

Ph: 637-9786

Hours: Mon.-Fri. 8:30 a.m.-4:30 p.m. (Phone answering machine 24 hours)

Services: Offers Senior Outreach Volunteers-friendly visitors, special needs volunteers, representation payee, driver escorts, and benefits outreach parish nurse consultation.

Also, education program, training for misters to sick and elderly, organizing assistance for caregiver support and parish structures.

In addition we have Long Term Ombudsman Program (KIPDA Region) for Nursing Homes. If you have concerns of someone in a care facility, please contact us at 637-9786.

AARP Foundation Work Program

756 South First Street

Burdorf Building, Suite 204

Louisville, KY 40202

Ph: 584-0309

Hours: 9 a.m. - 4 p.m.

Services: To find permanent employment for persons 55 years and older.

Eligibility: 55 or older, capable of working, poverty income level, need to work and desire to work.

Fee: None

Baptist Towers

1014 South Second Street

Louisville, KY 40203

Ph: 587-6632

Hours: Mon. - Fri. 9 a.m.-12 noon; 1 p.m. - 5 p.m.

Services: HOUSING Unit for independent living for age 62 and up.

Eligibility: 62 years and up or disabled

Fee: Rent based on income

Chapel House

Christian Care Communities

945 S. Fifth Street

Louisville, KY 40203

Phone: 585-5656

Services: Provides HOUSING for elderly and disabled.

Eligibility: 62 years and older or disabled.

Fee: Flat fee or Section 8.

Friendship House

960 S. Fourth Street

Louisville, KY 40203

Ph: 585-5656

Hours: Mon. - Fri. 8 a.m. - 4 p.m.

Services: Housing for elderly and handicapped. Living and dietary assistance.

Eligibility: 62 years and older, disabled

Fee: according to income

Highland Community Ministry Outreach Program for Older Persons

1432 Highland Avenue

P.O. Box 4083

Louisville, KY 40204

Ph: 451-3695 or 584-3834

Services: Outreach counseling, health aides, information and referral, free transportation on Tuesday, escort service, grocery shopping program, home delivered meals, home visits, housing, housing assistance homemaker and repairs, recreation program, volunteer opportunities. Serves 40204 and 40205 areas. Eligibility: Age 60 and older and live in service area.

Fee: None

Jewish Family and Vocational Service

2821 Klempner Way

Louisville, KY 40205

Ph: 452-6341

Hours: Mon. 9 a.m. – 9 p.m.

Tues. – Fri. 9 a.m. - 5 p.m.

Services: full range of services to older adults, including counseling for older adult and family and home health care under RN supervision.

Eligibility: Anyone

Fee: Call Agency

Kling Center

2119 West Formby Avenue

Louisville, KY 40203

Ph: 636-3424

Hours: Mon. – Fri. 8:30a.m. - 4:30p.m.

Services: Counseling, outreach, housing assistance, health services, homemakers, recreation, education, nutrition, Meals on Wheels. Also provides advocacy services to assist senior citizens to obtain necessary community, state, and federal resources.

Eligibility: Older Persons

Fee: Donations Accepted

Retired Senior Volunteer Program

Metro United Way Building

334 East Broadway

Louisville, KY 40202

Ph: 583-2821

Hours: 8:30 a.m. - 5 p.m.

Services: Opportunities for person 60 years of age and older to be involved in community affairs through volunteer services.

Eligibility: 60 years and older

Fee: None

Senior Care Experts

145 Theirman Lane

Louisville, KY 40207

Ph: 896-2316

Hours: 8 a.m. - 5 p.m.

Services: Helps older person to live independently. Offers in-home care, counseling, meals, recreation, and transportation

Eligibility: Some services require person to be 60 years, or older, others require 55 years or older.

Fee: Varies with service

Senior House Inc. – Elderserve Inc.

411 East Muhammad Ali Boulevard

Louisville, KY 40202

Ph: 587-8673

Hours: 8:30 a.m. – 4:30 p.m.

Services: Various programs to enhance the quality of life of older persons; Home Care Program, Senior Companion Program, Social Development and Recreation and Social Service Program.

Eligibility: 55 years and older

Fee: Varies with program.

AIDS

AIDS is a fatal medical disease. Pastorally, we must be welcoming. Perhaps one of the best resources is Helen Dienes of Spaulding University. She is an advocate for AIDS outreach. Call 502-585-9911. Also, Helen Rothgerber at Catholic Charities is another source. Call her at 502-637-9786

AIDS Center Coalition

810 Barrett Ave. Rm 266

Louisville, KY 40204

Mon-Fri 8:00a.-5:00p.m.

Nazareth Home

2000 Newburg Rd

Louisville, KY, 40205

Ph: 502-459-9681

Services: A skilled nursing home facility with beds for Aids patients. Medicare and Medicaid approved.

Eligibility: ANYONE

Fee: Varies

Specialty Clinic

580 Barrett Avenue #301

Ph: 502-547-6699

Veterans Administration

700 Zorn Avenue
Louisville, KY
Ph: 502-865-3401

Veterans Center (outreach)

1347 South 3rd St
Louisville, KY
Hours: Mon. – Fri. 9 a.m.-5 p.m.
Ph: 502-568-1916

Chemical Dependency

The key here is a good assessment. Encourage professional intervention to write a treatment plan. If there are any groups that you are unfamiliar with feel free to call the Parish Social Ministry Dept. at 637-9786.

Alcoholics Anonymous

322 West Broadway Rm620
Louisville, KY
Ph: 502-582-1849
Hours: Mon. – Fri. 8 a.m. - 1 p.m. & 2 p.m.-4 p.m.

Baptist Hospital Chemical Dependency and Co-Dependency Program

4000 Kresge Way
Louisville, KY 40207
Ph: 897-8138 or 896-7135
Hours: Mon. – Fri. 7:30 a.m. - 6:30 p.m.
24hr hotline
Services: Family intervention for everyone affected by chemical dependency. Adolescent and adult treatment.
Eligibility: ANYONE
Fee: Sliding Scale

Bluegrass Pleasant Grove Counseling Center

5330 South 3rd Street Suite 234
Louisville, KY 40214
Ph: (502)361-1200

Services: This center provides outpatient substance abuse treatment services. They also specialize in DUI/DWI offender programs.
Fee: Call for fees. Self-Payment is acceptable.

Brookhaven

2125 Goldsmith Lane
Louisville, KY, 40218
Ph: 502-451-5177
Hours: Mon. – Fri. 8:30a.m. - 5:00 p.m.
Services: 24hr treatment center. In patient/Out patient services for adolescents with alcohol/drug dependency. Assessment, evaluation, family counseling and education, and transitional living program.
Eligibility: Adolescents
Fee: Varies with Service

The Brook @ DuPont

1405 Browns Lane
Louisville, KY 40207
Ph: 502-896-0495
Hours: 24 hr seven days a wk
Services: Specialized for children for all types of emotional and psychiatric problems, and alcohol and drug abuse programs.
Eligibility: Children 12 and under
Fee: Vary accordance to program. Free initial assessment and interventions. Accepts Medicaid for children

The Brook Hospital KMI

8521 Lagrange Rd
Louisville, KY, 40242
Hours: 24hr seven days a week
Services: Specialized in adolescent, and adult treatment programs for all types of emotional and psychiatric problems, and alcohol and drug abuse programs.
Eligibility: Children 13 and up and adults
Fee: Vary according to program. Free initial assessment and interventions. Medicaid accepted for children 21 and younger, adults. Must have private insurance.

**Council on Prevention and Education:
Substance (COPES)**

845 Barrett Ave.
Louisville, KY 40204
Ph: 583-6820
Hours: 8:30 a.m. to 5 p.m.
Services: variety of workshops and seminars for parents, teachers, social workers, and others on alcohol and drug abuse prevention; in-depth consultation services to those interested in establishing a prevention program.
Eligibility: ANYONE
Fee: NONE

The Healing Place for Men

1020 West Market St
Louisville, KY
Ph: 502-583-0369

The Healing Place for Women

1607 West Broadway
Louisville, KY
Ph: 502-568-6680

**Jefferson Alcohol and Drug Abuse Center
(JADAC)**

600 S. Preston St.
Louisville, KY, 40202
Ph: 502-583-3951
Services: Chemical dependency counseling to those dependent and their families. In-patient/Out patient services.
Eligibility: 18 years old and older for inpatient/outpatient treatment.
Fee: Sliding Scale

The Morton Center

1028 Barrett Ave
Louisville, KY 40204
Ph: 502-451-1221
Hours: Mon. – Thurs. 8:30 a.m.-7:30 p.m.
Friday- 8:30 a.m. - 5:00 p.m.
Services: Treatment for persons affected by alcohol or chemical dependency. Individual sessions, support groups. For all family members.
Eligibility: ANYONE

Fee: Depends on Services Provided.

Narcotics Anonymous

24hr helpline
Ph: 502-499-4423

St. Jude Women’s Recovery Center

431 E. St. Catherine
Louisville, KY, 40203
Ph: 502-301-8684
Hours: Mon. – Fri. 8:00 a.m. - 5:00 p.m.
Services: A structured residential program for women who want to control their alcohol/drug addictions.
Contact Laura Albovias at 502-584-2480ext.237 for other services: emergency, transitional, community kitchen (anyone), and permanent.
Eligibility: Women have to be homeless.

St. Vincent DePaul Society

1034 S. Jackson Street
Louisville, KY 40203
Ph: (502)584-2480
Services: This is a transitional program for homeless men recovering from drug and alcohol addiction.
Fee: Residents are to pay 30% of their income.

St. Vincent DePaul Society

703 E. St. Catherine Street
Louisville, KY 40203
Ph: (502)589-6024
Services: This is a transitional program for homeless women recovering from drug and alcohol addiction.
Fee: Residents are to pay 30% of their income.

Child Care

Community Coordinated Child Care (4Cs)

CENTRAL OFFICE (JEFFERSON COUNTY)
1215 South Third Street
Louisville, KY 40203
Ph: (502) 636-1358 or (877) 316-3552
Fax: (502) 636-1488
janice-nunn@4cforkids.com

LINCOLN TRAIL (Breckinridge, Bullitt, Grayson, Hardin, Henry, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, or Washington County)

54 First Street

Elizabethtown, KY 42701

Ph: (270) 360-9911 or (877) 316-3552

Fax: (270) 360-8877

kathy.king@ky.gov

Website: www.4cforkids.org

Services: Child Care Financial Assistance

Eligibility: To be eligible, parent(s) must

meet one or more of the following

guidelines: work at least 20 hours a week

and meet income requirements; attend a

college or an accredited secondary school

or pursuing a GED and working at least 20

hours a week and meet income

requirements; teen parent attending high

school or pursuing a GED-income

requirements do not apply.

Child Support

Jefferson County Attorney Child Support Division

Anson Tower

315 Muhammad Ali Blvd.

Louisville, KY 40202

Ph: 502-574-8300 or 1-800-443-1576

24 Hour Automated Voice Response System

Email: jcaocs@ky.gov

Website:

<http://www.louisville.gov/CountyAttorney/childsupport/>

Services: Location of non-custodial parents, establishment of paternity, establishment of financial and medical support, enforcement and collection of support payments, enforcement of medical support, and review and modification of support orders.

Community Ministries

A group of church supported nonprofit agencies that provide a range of short term financial assistance and services.

Eastern Area Community Ministries Neighborhood Visitor Program

9104 Westport Road

Louisville, KY 40223

Ph: 426-2824

Services: Emergency financial assistance, clothes closet, food pantry, health resources, homeless prevention.

Eligibility: Based on income and need

Fee: NONE

Fairdale Area Community Ministry

10616 W. Manslick Rd

Fairdale, KY 40118

Ph: 367-9519

Hours: Mon., Wed., and Fri. 9:30 a.m.-1:00 p.m.
by appointment only

Fern Creek Highview United Ministry

9300 Beulah Church Rd

Louisville, KY 40291

Ph: 762-9611

Hours: Mon.-Fri. 10:00 a.m.-2:00 p.m.

Services: Financial assistance with rent, utilities, prescriptions, TARC tickets, Dare to Care, health aid equipment loans, and Goodwill vouchers.

Serves 40228 and 40291

Eligibility: Demonstrate need and live in service area

Fee: NONE

Highland Community Ministry

1140 Cherokee Rd

Louisville, KY 40204

Ph: 451-3626

Hours: Mon.-Fri. 9:00 a.m.-12:00 Noon

Services: Individual and family assistance, day care, elderly social services, counseling for teens and parents, housing for elderly and handicapped, assistance to obtain GED and recreation.

Eligibility: Anyone in Highlands for emergency financial assistance, anyone for other services
Fee: Depends on type of service

Louisville Central Community Center

1300 W. Muhammed Ali Blvd.
Louisville, KY 40203
Ph: 583-8821
Hours: Mon.-Fri. 9:00 a.m.-5:00 p.m.
GED classes and child, youth, and adult services
Serves 8th St. to Shawnee Park, Broadway to Market
Eligibility: ANYONE

Ministries United of South Central Louisville (MUSCL)

1207 Hart Avenue
Ph: 363-9087
Hours: Mon.-Fri. 9:00 a.m.-12:00 p.m. (Please call for appointment)
Services: Emergency financial assistance
Serves 40213, 40217, 40219, 40229

Presbyterian Community Center

701 S. Hancock St.
Louisville, KY 40203
Ph: 584-0202 or 584-0201
Hours: Vary
Services: Dare to Care site, winter help with LG&E assistance, food pantry supplement as available, nutrition site, day care, and GED site
Serves 40203. Call prior to going to office
Eligibility: NONE

Shively Area Ministries

4415 Dixie Highway
Louisville, KY 40216
Ph: 447-4330
Hours: Mon.-Fri. 10:00 a.m.-2:30 p.m. Closed the first Monday of the month.
Services: Food, limited rent, utility and medical prescription assistance, and Dare to Care site. Requests will be screened
Serves 40216

South Louisville Community Ministries

4803 Southside Dr.
Louisville, KY 40214

Ph: 367-6645
Hours: 8:30 a.m. to 4 p.m. (Weekly)
Services: Emergency Assistance, senior citizen's services, Juvenile Court Diversion Program.
Serves zip codes: 40209, 40214, 40215, 40208.
Eligibility: Demonstration needed.
Fee: NONE

Southeast Associated Ministries (SEAM)

6500 Six Mile Ln. Suite A
499-2059
Hours: Mon.-Fri. 8:30 a.m.-10:30 a.m. (Appointment only)
Services: Food and some financial assistance
Serves: 40218, 40220

Southwest Community Ministries

10936 Dixie Highway
Ph: 935-0310
Hours: Mon.-Fri. 8:30 a.m.-5:00 p.m.
Services: Food pantry, senior services, emergency financial assistance
Serves: 40258, 40272, parts of 40177

St. Matthews Area Ministries

Ph: 893-0205
Hours: 9:00 a.m.-4:00 p.m.
Services: Food pantry and emergency financial assistance
Serves: 40207

United Crescent Hill Ministries

150 S. State St.
Louisville, KY 40206
Ph: 893-0346
Hours: 9 a.m. to 5 p.m. (Weekly)
Services: Limited financial assistance for rent, utilities, and prescriptions. Senior citizen program and food bank. (Food bank serves 40206 and 40207).
Serves Crescent Hill and Clinton Heights (40206 zip code).
Eligibility: Varies according to service.
Fee: Varies with service.

Metropolitan Community Church of Louisville

1432 Highland Ave
Louisville, KY 40204

Ph: 587-6225
Hours: Mon.-Thurs. 9:30 a.m.-5:30 p.m.
Services: Help with food when able and works with persons with AIDS and their families.
Serves Highlands area
Eligibility: Anyone, but will only help a person once within 6 months
Fee: None, but asks that the person donate time within the church

Walnut Street Baptist Church Community Ministries

1123 S. 3rd St.
Louisville, KY 40203
Ph: 589-5290
Hours: 8:30 a.m. to 5 p.m. (Weekly)
-OR-
1111 S. 3rd St.
Louisville, KY 40203
Ph: 589-3455 Mon., Thurs., & Fri.,-12:30 p.m.-3:30 p.m. Tues. - Closed, Wed.- 5:30 p.m. - 7:30p.m.
Services: Limited financial assistance, food, clothing, information, and referral service as well as counseling.
Serves zip codes: 40203 (Food assistance serves part of 40208).
Eligibility: Demonstration needed.
Fee: Counseling \$15 per hour, sliding scale fee.

Counseling

There are all sorts of counseling. Pastorally, you are familiar with this area. The important step here is a good assessment, so that the most appropriate treatment may be assessed, then we can distinguish between Psychosis, Neurosis, and Behavioral issues. The use of professionals to verify your assessment is appropriate.

Bingham Child Guidance

200 East Chestnut St
Louisville, KY, 40202
Ph: 502-852-6941
Hours: 8:00 a.m-4:30 p.m.

Services: Individual and group therapy for children and their families, evaluation, psychological testing, inpatient services.
Eligibility: Anyone
Fee: Insurance may cover services

The Brook @ DuPont

1405 Browns Lane
Louisville, KY 40207
Ph: 502-896-0495
Hours: 24 hr seven days a wk
Services: Specialized for children for all types of emotional and psychiatric problems, and alcohol and drug abuse programs.
Eligibility: children 12 and under
Fee: Vary accordance to program. Free initial assessment and interventions. Accepts Medicaid for children

The Brook Hospital KMI

8521 Lagrange Rd
Louisville, KY, 40242
Hours: 24hr seven days a week
Services: Specialized in adolescent, and adult treatment programs for all types of emotional and psychiatric problems, and alcohol and drug abuse programs.
Eligibility: Children 13 and up and adults
Fee: Vary according to program. Free initial assessment and interventions. Medicaid Accepted for children 21 and younger, adults must have private insurance.

Our Lady of Peace

2020 Newburg Rd
Louisville, KY, 40205
Services: In Patient psychiatric care for children, adolescents and adults. Drug and alcohol treatments for adolescence and adults.
Eligibility: ANYONE
Fee: Varies with program

Peace Outpatient and Psychiatric and Counseling Services

1951 Bishop Lane,
Louisville, KY 40218
Suite204

Hours: Mon.-Fri. 8:00 a.m.-5 p.m.
Services: Telephone crisis intervention and referral service. Group and individual counseling.
Eligibility: ANYONE
Fee: NO FEE

R.A.P.E. Relief Center-The Center for Women and Families

927 S. 2nd St
Louisville, KY 40203
Ph: 502-581-7200
Services: 24 hr crisis line, court and hospital advocacy, counseling for victims of domestic violence and or sexual assault
Eligibility: OPEN TO ANY VICTIM.
Fee: FREE WALK-IN SERVICES

Seven Counties Services

101 West Muhammad Ali
Louisville, KY, 40202
Ph: 502-589-1100
Information and referral service.
Ph: 502 589-4313

**Spouse Abuse Center
The Center for Women and Families**

226 W. Breckinridge Street
Louisville, KY 40203
Ph: 581-7222 or 581-7200
Services: 24 hours crisis line, shelter, counseling, hospital and court advocacy for victims, training for professional, and community education.
Eligibility: Open to any spouse abuse victim, shelter eligibility is based on recent physical abuse. This center's residential program allows from women and children.
Fee: NONE

Ten Brook Hospital and Outpatient Services

8521 LaGrange Road
Louisville, KY 40242
Ph: 1-800-866-8876 (24 hours/7 days a week)
Services: Individual and family therapy, marriage counseling, alcohol and drug abuse,

stress management, co-dependency, suicide prevention, grief adjustment.

Eligibility: ANYONE
Fee: Initial assessment free, private pay is 125 an hour without insurance, standard fee for therapy with insurance.

Crisis Intervention

The Crisis Center is an important accessible first call. It is very important to distinguish a crisis from an emergency. The difference is 589-4314 versus 911. Your listening skills and ability to ask thoughtful question will enable you to be helpful, not hysterical, and by involving the right aid-respectful.

Crisis and Information Center

Ph: 589-4313 or 583-6820
Services: 24 hours telephone crisis counseling, information and referral.
Louisville, KY 40204

Parents Helpline

Ph: 589-4313 (24 hours) or 1-800-221-0446
Services: 24 hours telephone crisis counseling and referral for parents in stressful/ crisis situations.

R.A.P.E Relief Center- The Center for Women and Families

226 W. Breckinridge Street
Louisville, KY 40203
Ph: 581-7273 (24 hours)
TDD: 581-7267
Services: 24 hours crisis line, court and hospital advocacy, counseling for victims of sexual assault
Eligibility: OPEN TO ANY VICTIM
Fee: NONE

Runaway Hotline

Ph: 1-800-999-9999
Services: Answers calls across the nation from youth who have or are contemplating running away; referrals to shelters, counseling and

medical assistance. Free transportation back home.

Eligibility: ANYONE

Fee: NONE

Shelter House (Project Safe Place/ YMCA)

2400 Crittenden Drive

Louisville, KY 40208

Ph: 635-5233 (24 hours)

Services: Comprehensive counseling and residential services for youth in crisis or at risk.

Counseling provided. Variety of programs.

Eligibility: Youth 12-17 years of age

Fee: NONE

Spouse Abuse Center

The Center for Women and Families

927 South Second Street

Louisville, KY 40203

Ph: 581-7222

Services: 24 hour crisis line

Education and Education Assistance

FAFSA- Free Application for Federal Student Aid

<http://www.fafsa.ed.gov>

Services: Website offering information on applying for and receiving federal student aid. Applications can be filled out on the website at no charge. Financial aid information is available at most educational institutions also.

Bellarmino University

<http://www.bellarmino.edu>

2001 Newburg Road

Louisville, KY 40205

Ph: (502) 452-8131 Financial Aid Office (502) 452-8124

Services: A Catholic coeducational liberal arts institution in Louisville, Kentucky founded in 1950.

Jefferson County Public Schools, VanHoose Education Center

<http://www.jefferson.k12.ky.us/index.html>

3332 Newburg Road

Louisville, KY 40232-4020

Ph: (502) 485-3011

Services: The VanHoose Education Center is the administration office for Jefferson County Public Schools and is the main resource in registering your child to attend JCPS schools.

Jefferson County Public Schools Adult Education

Ph: (502) 485-7400

Services: Many adults want to learn to read, become better readers, or improve their math, social studies or science skills. Jefferson County Public Schools Adult Education offers comprehensive basic skills training **free of charge** in more than 50 locations throughout Jefferson County. The choice of day or evening classes makes it easy for busy adults to attend classes and to progress at their own pace. GED preparation classes are also offered.

GED Testing (Jefferson Technical College)

727 West Chestnut Street

Louisville, KY 40204

Ph: (502) 213-4100

Services: This is the location where GED tests are performed. Call the number listed to schedule an appointment. Make an appointment, bring \$30, and bring picture ID.

ITT Technical Institute

<http://itt-tech.edu>

10509 Timberwood Circle

Louisville, KY 40223

Ph: (502) 327-7424 Federal Student Aid

Information Center 1-800-433-3243

Services: ITT Technical Institute helps develop the skills and knowledge to pursue many opportunities in today's fastest growing career fields, including electronics, web development, computer programming, computer networking, computer drafting and design, criminal justice, business and health sciences. Online classes are offered as well.

Jefferson Community College (downtown)

<http://www.jefferson.kctcs.edu>

109 East Broadway

Louisville, KY 40202

Ph: (502) 213-5333 Financial Aid Office (502) 213-2137

Services: Jefferson Community College offers more than 300 options in academic and technical programs. The associate degree traditionally takes a full-time student two years or four to five semesters to complete. There are four campuses located in Kentucky. The two Louisville campuses are listed above and below. Other campuses are located in Shelbyville and Carrollton. To earn the associate degree, students must successfully complete about 60 to 77 credit hours, depending on the program. Associate degrees include transfer degrees, and technical/professional degrees, many of which can also transfer to four-year programs.

Jefferson Community College (southwest)

<http://www.jefferson.kctcs.edu>

1000 Community College Drive

Louisville, KY 40272

Ph: (502) 935-9840 Financial Aid Office (502) 213-7282

Jefferson Technical College

727 West Chestnut Street

Louisville, KY 40204

Ph: (502) 595-4223 Financial Aid Office (502) 213-4275

Services: The school offers up to two year programs to earn an Associate's Degree. The college also offers certificates of less than one year and less than two year programs.

Kentucky Career Institute

4400 Breckinridge Lane

Louisville, KY 40218

Ph: (502) 495-1040

Services: A two year Associates degree college. Most popular programs include, Management, Business, Nursing, Criminal Justice, Teaching, Science & Engineering, Accounting, Communications, Early Childhood Education, IT,

Health Care Administration, Social Science, Aviation.

Kentuckiana College Access Center

<http://www.metroversity.org/kcac.htm>

200 W. Broadway, 7th floor

Louisville, KY 40202

Ph: (502) 584-0475

Services: The Kentuckiana College Access Center (KCAC) provides vital community-based guidance and information services to enable youth and adults to succeed in postsecondary education. Assistance in completing financial aid and admissions forms as well.

Spalding University

<http://www.spalding.edu>

851 S. Fourth Street

Louisville, KY 40203

Ph: (502) 585-9911 Financial Aid Office (502) 585-9911 ext. 2240 or 2798

Services: Spalding University is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools to award Associate's, Bachelor's, Master's, Specialist, and Doctoral degrees.

Spencerian College

<http://www.spencerian.edu>

Jill Schuler, Director of Financial Planning:

jschuler@spencerian.edu

4627 Dixie Highway

Louisville, KY 40216

Ph: (502) 447-1000

Services: The Louisville, KY Spencerian Campus is the oldest and among the most respected private colleges in the region, offering programs in Business and Health Sciences.

University of Louisville

<http://louisville.edu>

2035 South 3rd Street

Louisville, KY

Ph: (502) 852-6304 Financial Aid Office (502) 852-5511

Services: The University of Louisville is a state supported research university located in Kentucky's largest metropolitan area. It was a

municipally supported public institution for many decades prior to joining the university system in 1970. The University has three campuses. The 287-acre Belknap Campus is three miles from downtown Louisville and houses seven of the university's 11 colleges and schools.

Employment

Unemployment Compensation

Department for Employment Services Division of Unemployment Insurance

600 West Cedar St.

Louisville, KY 40202

Ph: (502)595-0099 or (502)595-4003

6201 G Preston Hwy

Louisville KY 40219

Ph: (502)595-4150

Hours: Mon. and Tues. 7:30 a.m. – 5 p.m.

Wed. and Thurs. 7:30 a.m. - 4:30 p.m.

Fri. 7:30 a.m. – 12 p.m.

Services: Provides temporary benefits to workers who lose their jobs due to no fault of their own and are able to accept employment if offered.

Job Seekers

Worksites for broad range of employment needs from job placement services, resume help, access to computers, training opportunities.

AARP Senior Community Service Employment Program

AARP Foundation

756 S First St, Suite 202

Louisville, KY 40202

Ph: (502)584-0309

Services: Job training to persons 55 years and older.

Eligibility: Call for eligibility guidelines.

Department for Employment Services Downtown Work Force Development Center

600 West Cedar Street

Louisville, KY 40202

Ph: (502)595-4309

Hours: Mon. and Tues. 7:30 a.m. – 5 p.m.

Wed. and Thurs. 7:30 a.m. - 4:30 p.m.

Fri. 7:30 a.m. – 12 p.m.

Department for Employment Services

6201 G Preston Hwy

Louisville, KY 40219

Ph: (502)595-3098

Hours: Mon. and Tues. 7:30 a.m. – 5 p.m.

Wed. and Thurs. 7:30 a.m. -4:30 p.m.

Fri. 7:30 a.m. – 12 p.m.

Department for Employment Services

Veterans Center

1347 South Third Street

Louisville, KY 40208

Ph: Veterans Services (502)595-4762

Contact Gary Givans for appointment

Kentuckiana Works One-Stop Career Centers

Toll-free to find nearest center 1-877-639-7559

Services: Free career training and career services for those who qualify.

Kentuckiana Works One-Stop Career Center Metro Louisville, Downtown Location:

600 West Cedar St

Louisville KY 40202

Ph: (502)595-4131

Hours: Mon. and Tues. 8 a.m. – 5 p.m.

Wed. and Thurs. 8 a.m. - 4:30 p.m.

Fri. 7:30 a.m. – 12 p.m.

Kentuckiana Works One-Stop Career Center At Metropolitan College, CREW Center

Jefferson Education Center

200 West Broadway, 9th floor

Louisville, KY 40202

Ph: (502)213-4520

Hours: Mon. and Thurs. 9 a.m. – 5 p.m.

Tues. and Wed. 9 a.m. – 6 p.m.

Fri. 9 a.m. – 12 p.m.

**Kentuckiana Works One-Stop Career Center
Metro Louisville, West**

At the Nia Center
2900 West Broadway, Suite 100
Louisville, KY 40211
Ph: (502)574-4100
Hours: Mon-Thurs. 8:30 a.m. – 5 p.m.
Fri. 8:30 a.m. – 2 p.m.

**Kentuckiana Works One-Stop Career Center
Metro Louisville, East**

3603 College Drive
Jeffersontown, KY 40299
Ph: (502)267-2334
Hours: Mon.-Thurs. 8:30 a.m. – 5 p.m.
Fri. 8:30 a.m. – 2 p.m.

**Kentuckiana Works One-Stop Career Center
At Riverport**

6900 Riverport Drive, Suite B
Louisville, KY 40258
Ph: (502)933-3045
Hours: Mon. – Thurs. 8:30 a.m. – 5 p.m.
Fri. 8:30 a.m. – 2 p.m.

Louisville Urban League

1535 W Broadway
Louisville, KY 40203
Ph: (502)585-4622
Hours: Mon. – Fri. 8:30 a.m. – 5 p.m.
Services: Personalized counseling and training
for job seekers.

**Office of Vocational Rehabilitation
Regional Office**

600 W. Cedar St
Louisville, KY 40202
Ph: (502)595-4173
Hours: Mon. – Fri. 8 a.m. - 4:30 p.m.
Services: Evaluation, counseling, training and
other services to persons who are vocationally
handicapped due to various disabilities.

Financial Assistance

For ongoing income and other resources
see:

**Kentucky Transitional Assistance Program
(KTAP)**

L&N Building
908 W. Broadway
Louisville, KY 40203
Ph: Contact Metro 311 for your nearest
Neighborhood Place
Website: <http://chfs.ky.gov/dcbs/dfs/KTAP.htm>
Services: Benefits include financial assistance
for rent or mortgage, child care, health
insurance, food stamps, and car repairs.
Eligibility: Families with children. Families must
fall below a certain income to qualify.
*If you are having trouble reaching the L&N
Building and are looking for some specific help
in your local area please refer to the
Neighborhood Places or call 311 to find your
local Neighborhood Place.

For short term crisis support see below or
refer to the Community Ministries section
of the directory.

St. Vincent DePaul Society

703 E. St. Catherine Street
Louisville, KY 40203
Ph: (502)589-6024
Services: This program provides short term
assistance for a broad range of needs.

St. Vincent DePaul Society

1034 S. Jackson Street
Louisville, KY 40203
Ph: (502)584-2480
Services: This is a transitional program for
homeless men recovering from drug and
alcohol addiction.
Fee: Residents are to pay 30% of their income.

Sister Visitor Center**Catholic Charities**

2235 W. Market Street

Louisville, KY 40212

Ph: 776-0434

Services: Financial assistance, food, clothing, personal and household supplies. Serves 9th Street west to the river, Broadway north to the river.

Eligibility: Based on need

Fee: NONE

Food

Cathedral of the Assumption

433 So. 5th St.

Louisville, KY 40202

Ph: 582-2971

Services: Free Sandwiches at lunch (12:15 to 1PM) seven days a week.

Eligibility: NONE

Fee: NONE

Dare To Care

5803 Fern Valley Road

Louisville, KY 40228

Ph: 966-3821

Hours: 9:00 a.m. – 5:00 p.m.

Services: Emergency food supplies to individuals and families. Provides 3-7 days supply of food.

Must be a crisis. Must call for directions to sites. Hours may vary at site. Eligibility: Each district center sets its own requirements.

Limited to 4 times per year per family. Must provide valid identification.

Fee: NONE

Franciscan Shelter House

748 South Preston

Louisville, KY 40203

Ph: 589-0140

Services: Emergency food one time per 4-month period. Serves free lunch daily, 11:30 am – 1:00 pm.

Eligibility: NONE

Fee: NONE

Kling Center

2119 West Formby Avenue

Louisville, KY 40203

Ph: 636-3424

Hours: Mon. – Fri. 8:30a.m. - 4:30p.m.

Services: Counseling, outreach, housing assistance, health services, homemakers, recreation, education, nutrition, Meals on Wheels. Also provides advocacy services to assist senior citizens to obtain necessary community, state, and federal resources.

Eligibility: Older Persons

Fee: Donations Accepted

Louisville Commodity Supplemental Feeding Program

1616 Rowan Street

Louisville, KY 40203

Hours: Mon. – Fri. 8:00 a.m. – 12:00 p.m. & 1:00 p.m. – 4:00 p.m.

Services: Provides non-perishable food items to low income pregnant or postpartum women and children under six years of age.

Eligibility: Have a personal ID, proof of age for children under six, no income, and verification of pregnancy if less than 5 months.

Fee: NONE

Mission House

1017-1020 W. Market Street

Louisville, KY 40202

Ph: 584-6606

Hours: 9:00 a.m. – 6:00 p.m.

Services: Open to public. Serves 3 meals, however, evening meal is only for those staying overnight, 4:30 pm – 6:00 pm; Breakfast: 5:45 am – 6:45 am; Lunch: 11:30 am – 12:45 pm.

Eligibility: NONE

Fee: NONE

Open Hand Kitchen

1026 South Jackson Street

Louisville, KY 40203

Ph: 584-2480

Services: Open to the public. Meals free.

Sunday – Saturday 12:00 – 12:30 pm; 5:00 – 5:30 pm

Eligibility: NONE Fee: NONE

Salvation Army

831 South Brook Street

Louisville, KY 40203

Ph: 625-1170

Services: Open to the public. Serves breakfast at 7:00 am and dinner at 5:00 pm

Eligibility: NONE

Fee: NONE

WIC (Women, Infants, and Children)**Health Department**

400 East Gray Street

Louisville, KY 40202

Ph: 574-6676

Service: Provides nutrition, education, health screenings, & vouchers for milk, cheese, eggs, beans, infant formula, cereal, and juice.

Eligibility: Pregnant women, breastfeeding mothers, and children 5 and under.

Must meet income guidelines and nutritional risk criteria. Call for screening eligibility guidelines and referral to one of 10 locations. By appointment only.

Food Income Support**Food Stamps**

L&N Building

908 W. Broadway

Louisville, KY 40203

Ph: 502-595-4238

Website:

<http://chfs.ky.gov/dcbs/dfs/foodstampsebt.htm>

Services: Food Stamps

Eligibility: Any household meeting basic income and other requirements may be able to receive food benefits.

Fee: NONE

*If you are having trouble reaching the L&N Building and are looking for some specific help in your local area please refer to the Neighborhood Places or call 311 to find your local Neighborhood Place.

Handicapped/Physically Challenged

One of our biggest tasks is to identify those persons in our community and make them welcome in our church.

The Cain Center for the Disabled, INC.

924 East Liberty Street

Louisville, KY 40202

Ph: 589-3030, 9:00am-5:00pm

Services: Provides independent and accessible living for the physically disabled and handicapped.

Eligibility: Handicapped

Fee: Varies

Cedar Lake Lodge, INC.

3301 Jericho Road

LaGrange, KY 40031

Ph: 222-7157 (24 hours)

Services: provides home-like residential care for mentally retarded, developmentally disabled persons, along with comprehensive services. Eligibility: At least 18 years old, significantly mentally retarded/ developmentally disabled and must be established that they could benefit from placement.

Fee: most are covered by Medicaid/Medical Assistance, sliding scale for private pay

Center for Accessible Living

305 West Broadway Suite 200

Louisville, KY 40203

Ph: 589-6620, 8:30am- 5:00pm

Services: Information and referral services, independent living skills training, legal rights, housing, attendant care, ramps and home modifications, technical assistance and counseling.

Eligibility: Income eligibility for attendant care and ramp builders program.

Fee: None

Cerebral Palsy K.I.D.S. Center

982 Eastern Parkway

Louisville, KY 40217

Ph: 635-6397

Hours: 8:00 a.m. - 5:30 p.m.

Services: Multidisciplinary approach to infant and early childhood development for children at risk of developmental delays.

Eligibility: Any child from birth to 6 years of age who is developmentally delayed due to any type of neurological dysfunction. Contact Intake.

Fee: Sliding Scale, does accept passport

Chapel House

Christian Church Campus of Louisville

945 South Fifth Street

Louisville, KY 40203

Ph: 502-585-5656

Hours: Mon.-Fri. 8:30 a.m. - 4:30 p.m.

Services: Provides housing for elderly and handicapped.

Fee: FLAT FEE OR SECTION 8

Community Living, INC.

333 Guthrie Street Suite 308

Louisville, KY 40202

Ph: 585-5272

Hours: 9:00 a.m.-5:00 p.m.

Services: Provides community residential services to mentally retarded children and adults in order to enable individuals to remain in the community. Individual and group living arrangements.

Eligibility: Mentally retarded.

Fee: sliding scale

Exceptional Equitation

2107 Massie School Road

LaGrange, KY 40031

Ph: 222-8762

Hours: hours depend on the program.

Services: Horseback riding lessons for persons with disabilities. Vocational training for schools.

Eligibility: Persons with disabilities ages 6-60.

Must have physician consent form.

Fee: \$12/Lesson, \$3 per person for field trips. Scholarships available.

Louisville Deaf Oral School

414 West Ormsby Avenue

Louisville, KY 40203

Ph: 636-2084

Hours: 8:30 a.m.-4:30 p.m.

Services: Educational intervention for the hearing impaired child. Provides audio logical counseling, speech and language therapy, counseling for parents, preschool program and parent infant program.

Eligibility: Any child with a hearing loss that requires amplification.

Fee: Tuition based on sliding scale

Louisville Diversified Services

410 West Chestnut Street Suite 900

Louisville, KY 40202

Ph: 581-0658

Hours: 8:00 a.m. - 5:00 p.m.

Services: Provides job training, placement and support for mentally retarded persons.

Eligibility: Mentally Retarded.

Fee: Sliding Scale

Recording for the Blind

240 Haldeman Avenue

Louisville, KY 40206

Ph: 895-9068

Hours: Mon.-Fri. 8:30 a.m. - 4:30 p.m. Saturday 8:30 a.m. - noon.

Services: Provides taped textbooks to the blind or those who cannot hold a book.

Eligibility: Submit application.

Fee: Varies Depending on services

Health Insurance

Kentucky Children's Health Insurance Program (KCHIP)

Cabinet for Health and Family Services

Department of Community Based Services

L&N Building

908 W. Broadway

Louisville, KY 40203

Ph: (877) KCHIP-18 (877-524-4718)

Ph: (877) KCHIP-19 (877-524-4719) for the deaf and hard of hearing.

Ph: (877) 662-5397 if Spanish language services are needed.

Website: <http://chfs.ky.gov/contact/>

Services: The Kentucky children's Health Insurance Program (KCHIP) is free or low cost health insurance for children.

Eligibility: KCHIP is for children under the age 19 who do not have health insurance and whose family income is below 200 percent of the federal poverty level.

Fee: NONE

*If you are having trouble reaching the L&N Building and are looking for some specific help in your local area please refer to the Neighborhood Places or call 311 to find your local Neighborhood Place.

Medicaid

Cabinet for health and Family Services
Department of Community Based Services
L&N Building

908 W. Broadway

Louisville, KY 40203

Contact: <http://chfs.ky.gov/contact/>

Services: Medicaid is a program for families and individuals who have income and resources within the established guidelines.

Eligibility: Anyone who qualifies. Go here to learn how to apply:

<http://chfs.ky.gov/dms/Eligibility.htm>

Fee: NONE

*If you are having trouble reaching the L&N Building and are looking for some specific help in your local area please refer to the Neighborhood Places or call 311 to find your local Neighborhood Place.

Health Services

Cardinal Hill Rehabilitation Center/Easter Seals of Louisville

Provides diagnostic and treatment services to persons with speech, language, swallowing or hearing problems. Services include:

Occupational Therapy, Speech-Language Pathology, First-Steps Developmental Intervention, Audiology & Hearing Aids, Creative Beginnings Child Developmental Center and Financial Services.

www.cardinalhill.org

Ph: (502) 584-9781

9810 Bluegrass Parkway

Louisville, KY 40299

Ph: (502) 584-9781

www.cardinalhill.org

Family Health Centers, Inc.

Services: FHC provides comprehensive primary and preventive health services including: physician, nurse practitioner, dental, nurse, lab, x-ray, pharmacy, obstetrics, child and adult medicine as well as specialty and inpatient referral and follow-up. Additional services include behavioral health, health education, case management services and transportation assistance. Interpretive services are provided to non-English speaking patients, and many materials are translated into foreign languages. Patients who are not covered by public or private insurance will be charged on a sliding fee scale based on family size and income level. www.fhclouisville.org

Portland

2215 Portland Avenue

Louisville, KY 40212

Ph: (502) 774-8631

Hours: 8:00 a.m. - 9:00 p.m. (Mon-Thurs)

8:00 a.m.- 4:30 p.m. (Fri)

8:00 a.m.- 12:00 p.m. (Sat)

Services: Adult, Pediatric, Women's Health, Lab, X-ray, Dental, Pharmacy, Behavioral Health, Occupational Health

East Broadway

914 East Broadway
Louisville, KY 40204
Ph: (502) 583-1981
Hours: 8:00 a.m. - 9:00 p.m. (Mon-Thurs)
8:00 a.m.- 4:30 p.m. (Fri)
Services: Adults, Pediatrics, Women's Health,
Lab

Iroquois

4100 Taylor Boulevard
Louisville, KY 40215
Ph: (502) 366-4747
Hours: 8:00 a.m. - 4:30 p.m. (Mon, Wed, Thurs,
Fri)
8:00 a.m. - 8:30 p.m. (Tues)
Services: Adults, Pediatrics, Women's Health,
Lab

Fairdale

1000 Neighborhood Place
Louisville, KY 40118
Ph: (502) 361-2381
Hours: 8:00 a.m. - 4:30 p.m. (Mon-Fri)
8:00 a.m. - 8:30 p.m. (1st and 3rd Thurs)
Services: Adults, Pediatrics, Women's Health,
Lab

Southwest

9702 Stonestreet Road
Building 1, Suite 220
Louisville, KY 40272
Ph: (502) 995-5051
Hours: 8:00 a.m.- 4:30 p.m. (Mon-Fri)
Services: Adults, Pediatrics, Women's Health,
Lab

Phoenix Health Center

712 East Muhammad Ali Boulevard
Louisville, KY 40202
Ph: (502) 568-6883
Hours: 7:30 a.m. - 4:00 p.m. (Mon-Fri)
Services: Primary Health Care, TB Testing,
Dental Services, Social Service Outreach, Mental
Health Outreach, Mental Health Treatment,
Medications

Americana

4805 Southside Drive
Louisville, KY 40214
Ph: (502) 772-8860
Hours: 8:00 a.m. - 4:30 p.m. (Mon-Fri)
Services: Adults, Family Practice, Lab

Hosparus

Eligibility: Persons with a terminal illness;
Interdisciplinary team provides services and
visits patient and family. Provides Nursing care,
grief counseling, pain management, respite care
and bereavement counseling. *Fee:* Medicare,
Medicaid, Insurance, & Private Insurance;
However, no one is denied due to inability to
pay.
www.hosparus.org
Ph: 502-456-6200 or toll free: 1-800-264-0521
Business Hours: 8:00 a.m. - 5:00 p.m.

James Graham Brown Cancer Center

200 Abraham Flexner Way, Louisville, KY 40202
Services: Provides services for the diagnosis and
treatment of cancer and cancer-related
diseases, research, and education. Also
provided are free support programs and
resources for cancer patients and their
caregivers and families.
Fee: Medicare, Medicaid, Insurance; financial
aid program for eligible patients;
www.browncancercenter.org
529 S. Jackson St., Louisville, KY 40202
Ph: 502-562-4158 or toll free: 866-530-5516

Jewish Hospital & St. Mary's Healthcare

Services: Full service hospital; a joint venture
between Catholic Health Initiatives and Jewish
Hospital HealthCare Services; Catholic Health
Initiatives is a national nonprofit health
organization that views Catholic health care as a
ministry.
Fee: Medicare, Medicaid, Insurance; financial
aid program.
www.jewishhospital.org
Ph: 502-587-4011 Financial Advocacy Dept.
Ph: 587-4407 or 587-4267 for patients who
need help paying for services. Financial

assistance is offered to eligible patients for services that have been deemed medically necessary

Louisville Metro Public Health & Wellness

Services: Operates numerous health centers and specialty health clinics. Provides health services such as Family Planning, WIC, HANDS, Healthy Start, Education, Immunizations, TB testing, Anonymous STD testing, and treatment and support services. Call for further information. Fee: Varies with services; However, no one is denied Immunizations due to inability to pay.

www.louisvilleky.gov/Health/
400 East Gray Street, Louisville, KY 40202
Ph: 502-574-6520.
Hours: 8:00 a.m. - 5:00 p.m.

University of Louisville, Ambulatory Care Building

550 S. Jackson Street,
Louisville, KY 40202
Services: Offers a wide listing of physicians, medical specialties and services.
Ph: See below:
Ambulatory Internal Medicine: 561-8686
Dentistry/Oral Surgery: 852-7660
Family Medicine: 562-6503
Geriatrics: 562-6515
Neurology: 562-6506
OB/GYN: 562-6505
Orthopedics/Neurosurgery: 562-6501
Psychiatry: 852-5866
Student Health: 852-6446
Surgery: 562-6511
TeleMedicine Dept.: 562-5775
UL Internal Medicine Group: 562-6510
Wings: 561-8844

Visiting Nurse Association: Nazareth Home Care

Services: VNA provides home health care to the homebound, including skilled nursing, physical/speech/occupational therapy, mental health services, preventative health clinics, and disposable medical supplies. Patients must be

homebound and under doctors orders. Medicare, Medicaid, and private insurance accepted; payment agreements decisions made on a case by case basis.

www.vnaa.org
539 South 4th Street- Lower Level, Louisville, KY 40203
Ph: 502-584-2456
Hours: 8:00 a.m. to 5:00 p.m.

University of Louisville Health Services

University of Louisville, Central Station

215 Central Ave.
Louisville, KY 40208
Services: Offers primary care services, as well as specialists in Geriatrics and Sports medicine.
Ph: See below:
Family Medicine: 852-2822
Geriatric Medicine: 852-7449
Sports Medicine Center : 637-9313

University of Louisville, Newburgh Road

3430 Newburgh Rd.
Louisville, KY 40218
Ph. 852-6684
Services: Offers family-based health care services.

University Child Health Specialists Clinics

- Downtown

230 East Broadway
Louisville, KY 40202
Ph: 629-8990

-South

9822 Old 3rd Street Road, Suite 101
Louisville, KY 40272
Ph: 917-3133

Services: Offers pediatric, family based healthcare.

Child and Youth Clinic

555 South Floyd St.
Louisville, KY 40202
Ph: 852-5324

Services: Offers pediatric, family based healthcare.

U of L Family Medicine at Jewish Rudd Heart and Lung Center

201 Abraham Flexner Way, Suite 690
Louisville, KY 40202
Ph: 852-5499

Services: Offers family-based healthcare services.

UofL International Travel Clinic at Doctor's Department Building

250 East Liberty Street, Suite 604
Louisville, KY 40202
Ph: 852-3691

Services: Offers planned, preventative measures for those travelling overseas.

The Kentucky Lions Eye Care Center

301 East Muhammad Ali Blvd. 1st Floor
Louisville, KY 40202
Ph: 852-5466

Services: Provides ophthalmology and eye-care services.

University of Louisville, Belknap Campus

2207 South Brook St.
Louisville, KY 40202
Ph: 852-6479

Services: Offers primary healthcare to students, faculty, and staff of University of Louisville
Eligibility: must be a student, faculty, or staff of University of Louisville.

University of Louisville Hospital

530 S. Jackson St.
Louisville, KY 40202
Ph: 562-3000 or (800) 891-0947

www.uoflhealthcare.org

Services: The University of Louisville hospital is a full service hospital that offers financial assistance to eligible individuals.
Accepts Medicare, Medicaid, and private insurance.

Housing

Center for Women and Families Economic Success Program, Transitional Housing Program

927 S. 2nd St.
Ph: 581-7222

www.thecenteronline.org

Services: Pre-purchase, post-purchase, and foreclosure prevention counseling sessions through the Kentucky Housing Corporation. Provides day-long "Yes You Can...Own A Home" seminars to first-time homeowners. Provides transitional housing for victims of domestic violence who are exiting emergency shelter.

Family Scholar House

(formerly known as Project Women)
806 East Chestnut St.
Ph: 584-8090

www.familyscholarhouse.org

Services: Provides assistance, housing, and childcare support to single parents pursuing a higher education degree.

Habitat for Humanity of Metro Louisville

2777 South Floyd St.
Ph: 637-6265

Hours: Mon.-Fri. 8:30 a.m.-5:00 p.m.

www.hfhlouisville.org

Services: Builds houses in partnership with those in need of decent, affordable housing. Families purchase homes through interest-free loans.

Eligibility based on need.

Housing & Urban Development

601 W. Broadway (Gene Snyder Courthouse)
Ph: 582-5251

Hours: Mon.-Fri. 8:00 a.m.-4:45 p.m.

www.hud.gov

Services: Federally run low-income housing program; assistance with Section 8, HUD assistant rental, homeownership and foreclosure issues, and fair housing discrimination complaints.

The Housing Partnership, Inc.

333 Guthrie Green, Suite 404

Ph: 585-5451

www.housingpartnershipinc.org

Services: A public partnership and non-profit corporation that creates housing opportunities for low and moderate income people. Offers home ownership counseling and education, foreclosure intervention, home mortgage loans, employer assisted housing program, lending assistance for non-profits, and rental development.

Kentucky Housing Corp.

1231 Louisville Rd.

Frankfort, KY 40601

Ph: 502-564-7630 or 1-800-633-8896

Hours: Mon.-Fri. 8:00 a.m.-5:00 p.m.

www.kyhousing.org

Services: Statewide non-profit corporation that assists with financing and development of low and moderate income housing. Offers rental housing production financing, homeownership education and counseling, rental assistance, housing rehabilitation, home repair initiatives, and assistance with mortgages and re-financing.

Louisville Metro Housing Authority

420 South 8th St.

Ph: 569-3400

www.lmha1.org

Administers Section 8/Housing Choice Voucher Program and assists residents achieve self-sufficiency. Offers a scholarship program, GED program, after-school program, and home ownership program for Section 8 residents.

Metropolitan Housing Coalition

3587 Dutchman's Lane

Ph: 584-6858

www.metropolitanhousing.org

Services: Provides research, community education, and collaboration-building to advocate for affordable and decent housing policies.

New Directions Housing Corp.

1000 E. Liberty St.

Ph: 589-2272

Hours: Mon.-Fri. 8:00 a.m.-4:30 p.m.

www.ndhc.org

Services: Subsidized rental housing, transitional housing, Youth Learning Centers, housing repairs for elderly and disabled homeowners, neighborhood initiatives, and housing development.

Eligibility varies according to programs.

Legal Services**Child Support Division**

315 W. Muhammad Ali Blvd.

Ph: 574-8300

Hours: Mon., Tues., Thurs., Fri. 8:00 a.m.-5:00

p.m., Wed. 10:00 a.m.-5:00 p.m.

Services: Establishes paternity, provides location and collection services, and establishes support obligations for Louisville residents. Assists in collecting past due child support.

Domestic Violence Intake Center

600 W. Jefferson St.

Ph: 595-0853

Hours: Mon.-Fri. 8:00 a.m.-12:30 a.m.

Services: Allows a victim of domestic violence to file Emergency Protective Orders and Criminal Complaints.

Emergency Protective Order (EPO) Office

700 W. Jefferson St.

Hours: 8:00 a.m.-3:30 p.m.

Services: Allows a victim of domestic violence to file an Emergency Protective Order.

Kentucky Lawyer Referral Service

Ph: 583-1801

Hours: Mon.-Fri. 8:30 a.m.-4:30 p.m.

Services: Provides referrals to private attorneys. Does not provide legal advice.

Legal Aid Society

425 W. Muhammad Ali Blvd. #300
Ph: 584-1254
Hours: Mon.-Fri. 8:30 a.m.-5:00 p.m.
Intake: Monday-Wednesday 10:00am-4:00pm;
Thursday 10:00am-6:00pm

www.laslou.org

Services: Provides legal assistance to low-income people for civil cases. Legal assistance with Emergency Protective Order hearings, divorces involving recent domestic violence, assistance with Pro Se divorces, tenant issues and landlord disputes.

Small Claims Court

600 W. Jefferson St.
Ph: 595-4475
Hours: Mon.-Fri. 8:30 a.m. -4:30 p.m.
Services: Helps lay person settle small claims, civil, and eviction disputes without an attorney.

Pregnancy/Adoption

The place to start is Helen Rothgerber at Catholic Charities. Call her at 637-9786 to discuss the situation. Adoptions are a viable alternative to unplanned or unwanted pregnancy.

Adoption & Maternity Services

Catholic Charities
2917 S. 4th St.
Louisville, KY 40208
Ph: 637-9786
Services: provides counseling and maternity services to persons and adoption services to mothers and families.
Eligibility: ANYONE
Fee: None to sliding scale to adoptive families

Childplace

2420 Highway 62
Jeffersonville, IN 47130
Ph: 363-1633 or (812) 282-8248
Services: provides an alternative to women experiencing a problem pregnancy; provides

counseling, adoption services, maternity home, and referral to medical services.

Eligibility: ANYONE

Fee: FREE counseling for those who are experiencing a problem pregnancy.

Opportunities for Life, Inc.

www.opportunitiesforlife.org

Ph: 1-800-822-5824 (for English) or 1-800-860-7165 (for Spanish)

Services: a network of volunteers offering counseling, support and referrals to women experiencing a problem pregnancy.

Eligibility: ANYONE

Fee: NONE

Prescription Assistance Resources

These organizations provide directories of various prescription assistance programs including those provided by manufacturers as well as state programs. Additional information and application forms are available by phone or on the websites. Some websites require registration but there is no cost. In addition to these organizations, many pharmacies such as Costco, CVS, Kmart, Kroger, Meijer's, Sams Club, Target, Walgreens and Wal-Mart have assistance programs or offer deeply discounted generic medications.

NeedyMeds.org

NeedyMeds, Inc.
P.O. Box 219f
Gloucester, MA 01931
Email: needymeds.com
*does not currently offer telephone support

Partnership for Prescription Assistance

Ph: 1-888-477-2669
Email: info@PPARX.org

Rx Assist: Prescription Assistance

Volunteers in Health Care

111 Brewster Street
Pawtucket, RI 02860

*does not currently offer telephone support

Email: www.rxassist.org

Other Health Resource Assistance

Email: www.volunteersinhealthcare.org/

Services: Free health care for low income adults and families.

Other State-Sponsored Programs

Kentucky Commission for Children with Special Health Care needs

Provides assistance for children up to age 21 with certain health care conditions.

982 Eastern Parkway
Louisville, KY 40217

Ph: 1-800-232-1160 or 502-595-4459

Cshfs.ky.gov/ccshcn/

Kentucky AIDS Drug Assistance Program (KADAP)

275 E. Main St. HS2E-C

Frankfort, KY 40621

HIV-AIDS Main Branch

Ph: 866-510-0005 or 502-564-6539

Chfs.ky.gov/dph/epi/hiv aids.htm

Services: Provides HIV/AIDS related medications

Residential Services for Young People

Bellewood Presbyterian Home for Children

11103 Park Rd.

Anchorage, KY

Ph: 245-4171 (Main Office)

Hours: 8:30 a.m. to 5 p.m.

Services: residential child care for children who must live away from home due to family problems; individual and family counseling.

Eligibility: wards of the state; family involvement required

Fee: Sliding scale

Boy's Haven

2301 Goldsmith Ln.

Louisville, KY 40218-1083

Ph: 458-1171

Services: residential child care for males 12 years old through graduation from high school; provides various programs geared towards problems of the child; individual, group, and family counseling; independent living program for older youths; accepts dependents and status offenders.

Eligibility: Must have minimum IQ of 75 or more, no chemical dependency, and be able to function in community based programs.

Fee: Sliding scale

Brooklawn

2125 Goldsmith Ln.

Louisville, KY 40218

Ph: 451-5177

Services: 24 hour treatment center; in-patient and out-patient services for emotionally and behaviorally troubled boys; assessment, evaluation, family counseling and education, and transitional living program.

Eligibility: Adolescent boys age 6-18

Fee: Varies to services

Maryhurst

1015 Dorsey Ln.

Louisville, KY 40223

Ph: 245-1576

Services: residential program for adolescent girls with emotional or social maladjustments; individual, group, or family counseling and educational program.

Eligibility: Females 13-17 years old; must be referred by professional or an agency.

Fee: Call for fees.

Shelters

Shelters are places that are for short term stays. Keep in mind that shelters are a bandage and not a cure. The causes: low pay jobs, family

dissolution, drug abuse, mental illness are at the heart of the problem.

Salvation Army

831 South Brook Street

Louisville, KY 40203

Ph: 625-1170

Services: Shelter for families, single men, and women. Additionally provide financial assistance with LG & E and water but no rental assistance.

Eligibility: Must be homeless.

Fee: First 30 day are free and thereafter is \$5 per night.

St. John's Day Center

700 E. Muhammad Ali Blvd.

Louisville, KY 40202

Ph: 568-6758

Hrs of operation: 7a-3p daily except 7a-2p Wed.

Services: day shelter for homeless, job counselor on-site, homeless chronic mentally ill program.

Eligibility: Homeless

St. Jude's Women's Shelter

431 East St. Catherine

Louisville, KY 40203

Ph: 584-2480 ext. 333

Services: transitional housing for single women who are recovering from drugs and alcohol.

Eligibility: Must be a woman.

St. Vincent de Paul Apartments

1015 South Preston

Louisville, KY 40203

Ph: 584-2480

Services: Permanent housing for homeless families with children.

Eligibility: Women must have a disability; substance abuse is an acceptable disability.

St. Vincent Ozanam Inn Men Shelter

1034 South Jackson Street

Louisville, KY 40202

Ph: 584-2480 ext. 241

Services: Providing transitional housing for single men.

Eligibility: Must be a male. Services are for ambulatory, non-violent, sober, and drug free men.

Volunteers of America

Transitional Living Center

1436 South Shelby Street

Louisville, KY 40217

Ph: 636-0742

Hrs of operation: 8a-5p

Services: To provide low cost housing and shelter for men of fixed incomes or marginally employed. Food and limited counseling provided.

Eligibility: Must be a male with ability to pay for services rendered.

Fee: Approximately \$200 per month.

Volunteers of America

Emergency Shelter

1321 South Preston

Louisville, KY 40208

Ph: 636-0816

Services: Short-term shelter and food for homeless families. Counseling, job development, housing relocation, and clothing are resources available through location.

Eligibility: Must be a homeless family.

Fee: NONE.

Wayside Christian Mission

812 East Market

Louisville, KY 40206

Ph: 584-3482

Services: Shelter for single women and families. Additionally food, clothing and counseling are provided.

Eligibility: Must be single homeless woman.

Fee: Ability to pay does not affect service.

Wayside Christian Mission (MEN)

432 East Jefferson Street

Louisville, KY 40206

Ph: 584-3711

Services: Shelter for single men. Additionally food, clothing, and counseling are provided.
Eligibility: Must be single homeless male.
Fee: Ability to pay does not affect service.

Emergency Night Shelters

Center for Women and Families

927 S. 2nd St.
Louisville, KY 40202
Ph: 581-7222
Eligibility: Domestic violence female victims only; call for more information.

The Healing Place

1020 W. Market St. (for men)
Ph: 583-0369
1607 W. Broadway (for women)
Ph: 568-6680

Safe Place Services

Ph: 635-5233
Services: Emergency housing and support for runaway children and teens.
Eligibility: Any runaway child/teen

Salvation Army

Various Locations in Louisville and Indiana
Check-in is 5 p.m. for women and 6 p.m. for men. Call for address.
Ph: 625-1170

Volunteers of America

1321 S. Preston St.
Louisville, KY
Ph: 636-0816

Operation White Flag

Coalition for the Homeless: Coordinates programs to ensure that homeless people can find shelter during extreme cold weather.

Shelters include:

St. Vincent de Paul
Ph: 584-2480
Eligibility: Men

Salvation Army

Ph: 625-1170
Eligibility: Men, Women and Families

The Healing Place

Ph: 583-0369 (for men)
Ph: 568-6680 (for women)

Volunteers of America

Ph: 636-0816

Wayside Christian Mission

Ph: 584-3711
Eligibility: Men, Women, and Families

Haven House

1613 E. 8th St.
Jeffersonville, IN
Ph: 284-3373

Support Group/Self Help

The place to start is asking to speak with a representative from the Family Ministries Team at Catholic Charities. The contact number is 636-0296 to discuss the situation. There are numerous resources available to assist you, no matter the situation.

Alcohol Anonymous

332 West Broadway 620
Louisville, KY 40202
Ph: 502-582-1849
Services: assists individuals who want to stop drinking as well as individuals who are recovering from alcohol dependency. There are meetings throughout the city with various locations and times.
Eligibility: ANYONE who has a personal desire to stop drinking.
Fee: NONE.

Al-Anon/Alateen

440 Bishops Lane, Suite 104
Louisville, KY 40218
Ph: 502-458-1234

Services: are provided Mon-Fri, 10a-12p. Self-help is provided for family and friend of chemically dependent persons/ meeting throughout the city.

Eligibility: ANYONE

Fee: NONE.

Compassionate Friends

Contact through Crisis Intervention Center.

2440 Bardstown Rd 2nd floor Com Room

Louisville, KY

Ph: 502-589-4313

Services: Self-help for parents whose children have died. Meetings are held the 4th Thursday of each month, Jan-Oct. Meetings are held on the 3rd Thursday of each month, Nov-Dec.

Eligibility: ANYONE

Fee: NONE

Consoling Parents

Contact through Crisis and Info Center

Louisville, KY

Ph: 589-4313

Services: Self-support for couples who have experienced an unsuccessful pregnancy or whose infant has died. Group meets every 2nd Tuesday of each month at 7:30p.

Eligibility: Open to all who have suffered hardship in regards to child loss.

Fee: NONE.

Lifeline

Contact through Archdiocese Family Services Worker

1200 South Shelby Street

Louisville, KY 40203

Ph: 636-0296

Services: Support group for divorced or separated persons. Meetings are monthly. Call for more information.

Eligibility: Must be divorced or separated person.

Fee: NONE.

On With Life

Contact through Archdiocese Family Services Worker

Louisville, KY

Ph: 636-0296

Services: Support group for widows and widowers. Meetings are monthly. Call for more information.

Eligibility: Must be a widow or widower.

Fee: NONE.

Recovery

Louisville, KY

Ph: 458-8016

Hrs of operation: 10a-1p

Services: Self-help for controlling temperamental behavior and changing attitudes towards nervous disorders and fears through weekly group meetings.

Eligibility: ANYONE.

Fee: Voluntary collection.

Survivors of Suicide

Contact through Crisis Intervention Center.

Louisville, KY

Ph: 502-589-4313

Services: Support for families and friends of those who have committed suicide.

Eligibility: Open to all.

Fee: NONE.

WOW (Widows and Widowers)

Contact through Archdiocese Family Service Worker

Louisville, KY

Ph: 636-0296

Services: Self-help for widows and widowers. Meetings are monthly. Call for more information.

Eligibility: Must be widow and widower.

Fee: NONE.

Victims Assistance

If there are any groups that you are unfamiliar with feel free to call the Parish Social Ministry Dept. at 637-9786.

Exploited Children's Help Organization (E.C.H.O.)

1500 Popular Level Road, Suite 2
Louisville, KY 40217
Ph: 636-3670

Services: This is a non-profit volunteer organization to increase public awareness and initiate activity to combat molestation and abduction of children; parents support network.

Eligibility: ANYONE

Fee: NONE.

Jefferson Count Attorney Crime Victims Advocacy Office

Hall of Justice
6th & Jefferson Streets
Louisville, KY 40202
Ph: 574-6336

Hours: 8:30 a.m. to 4:30p.m.

Services: Assist victims of crimes through the District Court system. Informs of court procedures and provides support.

Eligibility: Anyone with a criminal case pending in District Court.

Fee: NONE

Kentuckians Voice for Crime Victims (KVCV)

P. O. Box 14123
Louisville, KY 40214
Ph: 367-0638

Services: All services are provided by volunteers that provide victim assistance, support, court watch, and legislative advocacy. Meetings are held the 2nd Tuesday of each month. There is a monument at Rest Haven for name of people who were killed by drunk driving. No financial support is provided.

Eligibility: ANYONE.

Fee: NONE.

Kentucky Crime Victims Compensation Board

130 Brighton Park Blvd.
Frankfort, KY 40601

Ph: 502-573-7986 or 1-800-469-2120

Services: Our mission is to ensure an impartial and fair view of all claims, compensating victims of criminally injurious conduct for financial losses incurred due to the physical and psychological injury or death resulting from a violent crime. The Crime Victims Compensation Board operates under the authority of KRS Chapter 346 and Title 107 of KAR and determines eligibility and amount of reimbursement to crime victims.

Eligibility: Anyone in need of assistance.

Fee: NONE.